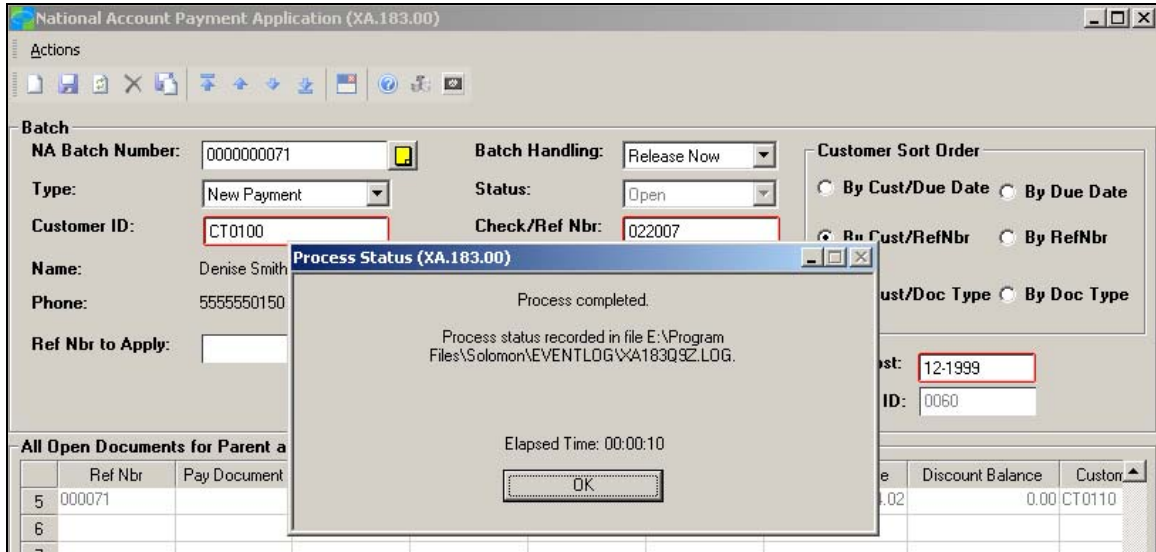
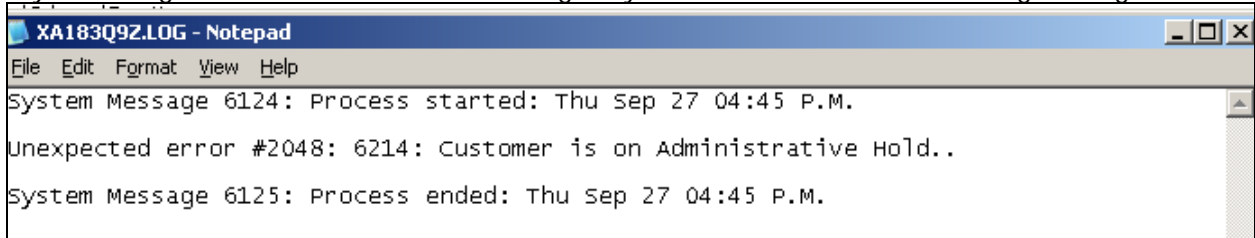


National Accounts HotFix #1

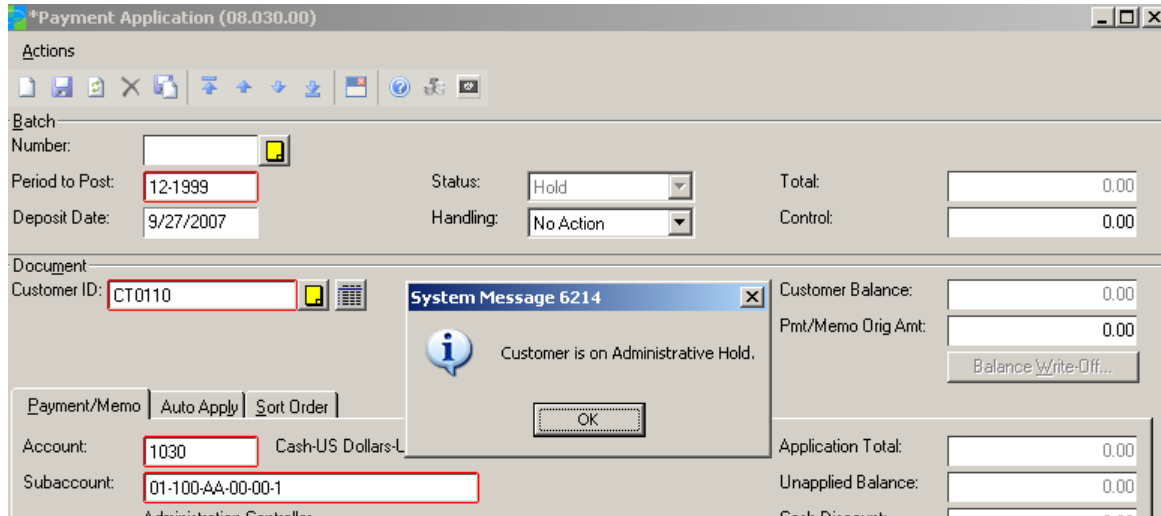
Issue: When releasing a batch from National Account Payment Application (XA.183.00) that has a child customer with a status of 'Admin. Hold' the batch won't release. When you did try and release this batch you would get the following confirmation:



If you investigated further and looked at the log file you would have seen the following message:



Solution: The warning of 'Customer is on Administrative Hold.' is a Solomon message that is executed when you select a Customer ID that has an 'Admin. Hold' status on the Payment Application (08.030.00). The warning message from the Payment Application screen is displayed below:



This is not a fatal error. It's a warning generated by Solomon. The National Account Payment Application screen has been modified to look for this message and if it sees it to treat it like a warning and let the Batch release process continue.