



Crestwood Associates

www.crestwood.com

# STRESS-FREE DATA BACKUPS WITH THE CRESTWOOD CLOUD

If you aren't ready to move all your systems to the cloud, you're not alone. Many businesses are taking it slow. At Crestwood we understand the cautious approach, which is why we created an offering just for you. Dip your toe in the cloud and protect your data at the same time with our ERP backup service.

“Moving our backups to the cloud was a huge relief, as we don't have to worry about maintaining our servers any longer.”

Jeff Adams, TOCA USA



## A Cautionary Tale of Data Loss:

A Crestwood customer was doing in-house backups and their back-up server died, but they didn't realize it. Later that week, they accidentally wrote over their production company in Dynamics GP. They went to restore it, but the last good backup was over a week old. They lost over a week's worth of work and data.

- How much would it cost if you lost a week's worth of your data?
- Can you put a price on your business?
- How long would it take you to recover?

Having your business's data backed up in the cloud is simple, automatic, and secure. It's easy and at such a low price, you'll never lose sleep again!

## Peace of Mind with Crestwood Cloud Backups:

We maintain both short-term and long-term backups for you on our Crestwood Cloud.

**Short-term backups** allow you to quickly restore up to a point in time of three previous days. This is achieved by restoring from the SQL maintenance plan backups, which capture full, daily, and incremental SQL database backups taken multiple points during the day. By utilizing the full feature set of SQL Server, we can restore to any specific point in time, not just when a backup was taken. This allows you to pick right up where you left off, without losing any data in the event something happened.



**Long-term backups** are also stored for archive purposes. We capture full virtual machine “snapshots” for all servers in your environment according to the following schedule:

- Daily backups for 30 days
- Weekly backups for one year
- Monthly backups for five years

This long-term backup schedule is done through Microsoft Azure’s Recovery Services Vault, which stores the encrypted backups in a geo-redundant container. After which it is replicated across the Azure network.

## Monitoring & Support:

Crestwood Associate team members monitor your backup status on our Crestwood Cloud 24 x 7 via a PRTG service. With our monitoring service, we can detect failed backup problems before they deteriorate into bigger issues avoiding costly problems. In the event you need to restore a system, just call our 24 x 7 Crestwood Cloud support line at: (866) 299-1001.

## Security:

Storing your backups on the Crestwood Cloud leverages Microsoft Azure, which has state of the art compliance and infrastructure protection solutions.

Microsoft Azure meet compliance standards, such as ISO 27001, HIPAA, FedRAMP, SOC 1 and SOC 2. Further detailed information on international and industry specific compliance is available [here](#).

More information on Microsoft Azure security is available [here](#).

Additional legal and compliance information is available [here](#).

## Costs & Details

Crestwood Cloud Azure Backup is a one-time set-up fee of \$775 and the following monthly pricing.

### Monthly costs:

Backup instance per month:

- <= 50 GBs - \$15 plus storage consumed
- Between 50 & 500 GBs - \$30 plus storage consumed
- >500 GBs - \$65 plus storage consumed

Crestwood works with you to set up the external storage for your backups. Our cloud backup service stores your backups once they are completed.

**Note:** We do not alter your internal back up procedures or determine which systems can or cannot be backed up. For example, if for some reason your ERP / SQL server data was not backed up and pushed out to our Crestwood Cloud for storage, it is the client’s responsibility to resolve that issue as it is an internal process.

If you need assistance with internal systems and procedures, we offer those support services at an hourly consulting rate.

**Start with Crestwood Cloud Backups.  
A small monthly investment = huge  
savings & peace of mind!**



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