CRESTWOOD COLLECTIONS MANAGEMENT
For Microsoft Dynamics SL (Solomon)

Social Media

(in) (▶)

Contact
Crestwood Sales
sales@crestwood.com

Overview
Crestwood Associates is an award-winning Acumatica and Microsoft certified partner with proven success in 5,000+ ERP implementations. For more than 20 years, Crestwood Associates has been providing innovative technology solutions to accelerate operational efficiencies for mid-market organizations. Best known for delivering unparalleled value to their clients, Crestwood serves thousands of clients nationwide, and is rapidly expanding reach across the United States.

For more information about Crestwood or ERP solutions, visit **crestwood.com**

Save time and money
AR Collections Manager can automate your time consuming collections activities.

Get results
Easily create and send powerful overdue notices that get your customers to respond.

AR Collections Manager's main screen allows the user to see a specific customer's company, contact, phone number, and aging when calling debtors, communications necessary to collect balances, such as reprinting invoices, emailing customers and creating letters using templates can all be completed. Customer and invoice specific notes can also be documented and maintained from the main collections screen.

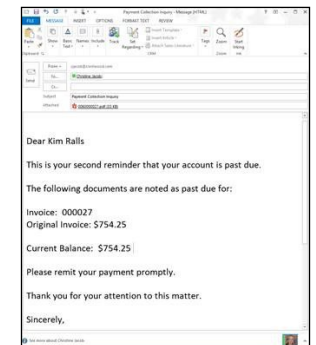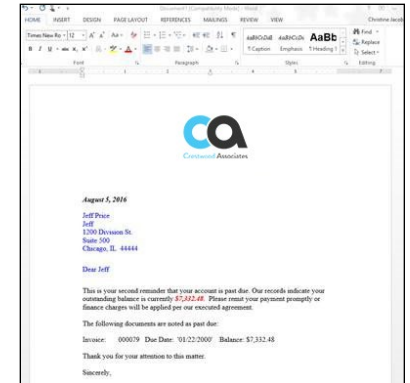### Create unlimited documents and emails from user defined templates
The Template Maintenance Screen allows the user to define unlimited Microsoft Word and email templates. By mapping Microsoft Dynamics SL data fields to Microsoft Word bookmarks, users are able to quickly create customer-specific collections letters and emails.

Generate Dunning letters
Easily generate Mass Dunning Letters & Mass To-do Tasks for customers. The Dunning Letter Generation Screen allows the user to select customers by a wide ranges of criteria including:
- Aged AR balances
- Customer ID
- Customer status

KEY BENEFITS

- Reprint invoices "on the fly"
- Mass email your customers based on specific criteria
- Mass create to do tasks based on specific criteria
- Email clients directly from Microsoft Dynamics SL
- View contact activity/history
- Schedule future activities

- Create template documents including letters and emails
- Automatically record when an email was sent, a letter or invoice were printed
- Perform small balance write-offs

CRESTWOOD COLLECTIONS MANAGEMENT
AR Collections Manager can automate your time consuming collections activities

SPECIFICATIONS

Product Type
- Microsoft Dynamics SL VB Tools
- Developed Application
- Customization Manager Enabled
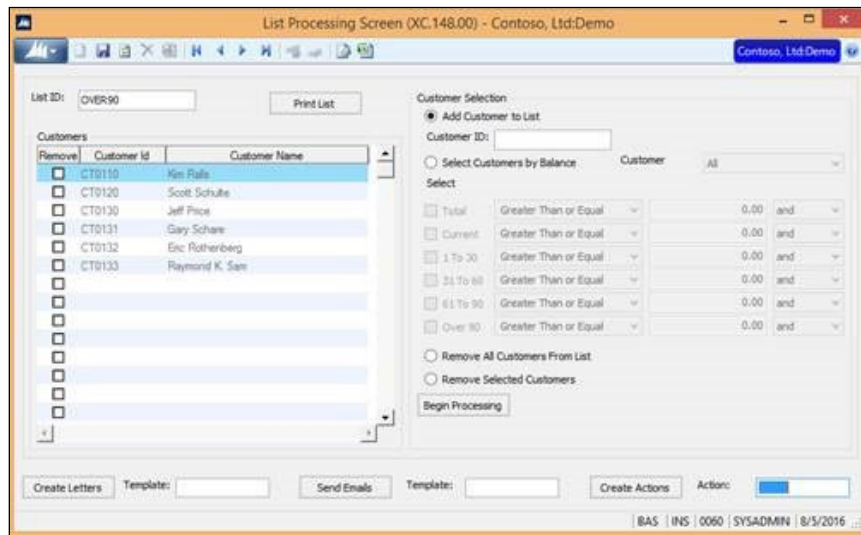
Technical Requirements
- Standard Microsoft Dynamics SL Environment

Supported Versions
- Microsoft Dynamics SL 2011 & 2015
  (Dynamics SL Customization Manager Module is required)

Module Compatibility
- Requires Accounts Receivable
- Compatible with Multi-Company, Order Management, Flexible Billings, Currency Manager, Service Dispatch & Quick Query.

SERVICES

Discover and Advise
We advise key stakeholders on which technology solutions will have the greatest impact on their business goals by reviewing their system and processes. We then quantify the goals and map out a plan for action to achieve them.

Improve and Sustain
We don't disappear once your system is up and running. Whether you have a newly deployed solution, or your business is growing and you need more features, or you've added staff, we've got you covered.

Build and Deploy
With business goals identified, and system specifications documented, we build and deploy your solution ensuring a successful project and maximum user adoption.

Services and Resources
As a Crestwood client, you get a variety of resources to help you stay up to speed in an ever growing and changing world of technology; newsletters, events, webinars, and more.

Learn more and request a consultation with our ERP Experts at **crestwood.com**