



Collections Management Release Notes





[23R2.1.010.0006]

Configuration Option to Include Unapplied Credits in DSO Calculation

Category: Enhancement

Collection Preferences

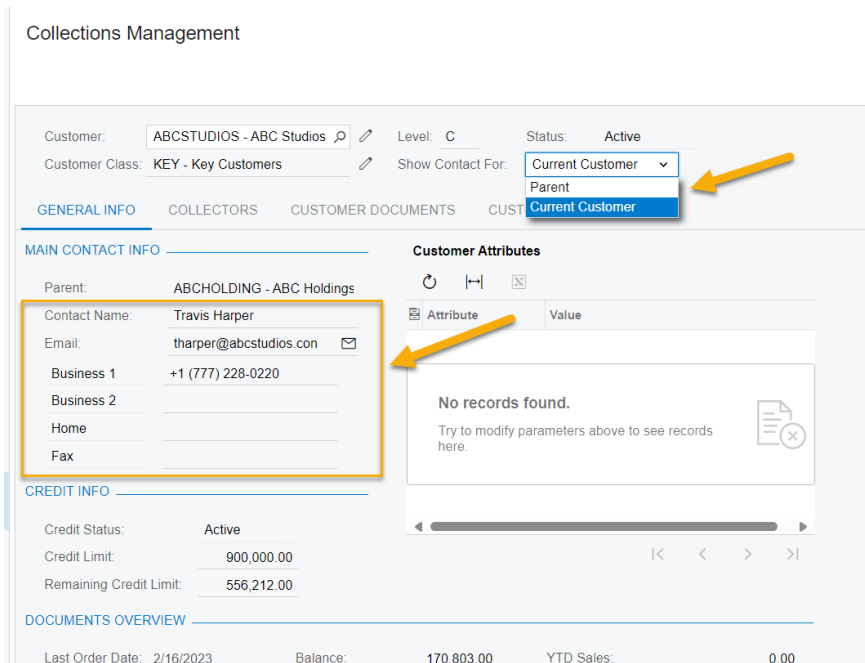
 

* Collection Plan Run Sequence:	COLLECTION		AGING BUCKETS	
* Promise Sequence:	PROMISE		Aging Bucket 1:	15
* Default Invoice:	AR.64.10.00 - Invoice/Memo		Aging Bucket 2:	60
* Default Email Account:	10 - admin		Aging Bucket 3:	90
Days to look for Upcoming Invoices:	30		Aging Bucket 4:	120
<input type="checkbox"/> Show Customer Pop-Up note			DSO PERIODS	
<input type="checkbox"/> Auto Complete Sent Email Activities			DSO Period 1:	90
<input type="checkbox"/> DSO - Include Unapplied Credits			DSO Period 2:	180
			DSO Period 3:	365

Added a configurable option on the Collections Preference screen to include unapplied payments in the Days Sales Outstanding (DSO) calculation. DSO calculations are visible on the Collections Management screen.

Contact Management Display Option

Category: Enhancement



Added an option to display the Contact Information for either the "Current Customer" or the Parent.

Ability to Specify Ownership of Collection Plan Results

Category: Enhancement

The screenshot displays the 'Collections Plan Maintenance' interface. At the top right, there are tabs for 'NOTES', 'FILES', and 'CUSTOM'. Below the title bar is a navigation toolbar with icons for home, refresh, add, delete, save, and navigation arrows. The main content area is divided into sections for 'Plan Info', 'Step 1', 'Step 2', and 'Step 3'.
Plan Info: Includes fields for Plan, Description, Plan Minimum (0.00000), and After Last Execute (Stop).
Step 1: Includes an 'Active' checkbox, Days Overdue (0), Max Days (0), Grace Period (0), Action (Email), Template, Report Type (Customer Report), and Report. A yellow box highlights the 'Owner Assignment' dropdown menu, which is open to show options: 'Run As User', 'Default Collector', and 'Specific Collector'. A yellow arrow points to this menu.
Step 2: Includes an 'Active' checkbox, Days Overdue (0), Max Days (0), Grace Period (0), Action (Email), Template, Report Type (Customer Report), and Report. A yellow box highlights the 'Owner Assignment' dropdown menu, which is set to 'Run As User'. A yellow arrow points to this menu.
Step 3: Includes an 'Active' checkbox, Days Overdue (0), Action (Email), Template, Report Type (Customer Report), and Report.

Added capability to specify the “Ownership” of the results of a Collection Plan. Ownership can be specified as the “Run as User”, the Default Collector for the customer, or a Specific Collector. These settings can be set at the Plan level, or at the Line Level within the plan.

Move Emails to Collector Activities

Category: Enhancement

Customer Master
AACUSTOMER - Alta Ace

NOTES FILES (1) CUSTOMIZATION 1

VIEW ACCOUNT ...

Customer ID: AACUSTOMER - Alta Ace Balance: 13,177.72
Customer Status: Active Prepayment Balance: 0.00
Customer Class: LOCAL - Domestic Customers Retained Balance: 0.00

GENERAL FINANCIAL BILLING SHIPPING LOCATIONS PAYMENT METHODS CONTACTS SALESPERSONS ATTRIBUTES **ACTIVITIES** COLLECTORS **COLLECTIONS ACTIVITIES**

CREATE TASK CREATE EVENT CREATE EMAIL CREATE ACTIVITY **MOVE TO COLLECTIONS** All Activities

Type	Summary	Status	Start Date	Created At	Time Spent	Workgroup	Owner
Email	TEST TEST TEST TEST	Open	3/4/2024 12:01 PM	3/4/2024 12:02 PM			Maxwell Baker
Email	Test #3	Open	3/4/2024 11:40 AM	3/4/2024 11:41 AM			Maxwell Baker
Email	Test #2 Email	Open	3/4/2024 11:34 AM	3/4/2024 11:36 AM			Maxwell Baker
Email	Test Email	Open	3/4/2024 10:21 AM	3/4/2024 10:23 AM			Maxwell Baker
Phone Call	called about overdue invoices	Completed	7/17/2019 5:18 AM	12/31/2021 4:00 PM		Finance	Layla Beauvoir
Email	[Case #000156] Shipping Charges on invoice AR008292	Completed	4/17/2020 5:55 AM	12/31/2021 4:00 PM			Maxwell Baker

This is a test email

Added an Action to move the selected email from the CRM Activities tab to the “Collection Activities” tab to facilitate viewing Collections Activities in a single place within the Customer’s information.