



Collections   
Management  
for Acumatica

# Release Notes

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Acumatica Software Versions Supported –2020R1, 2020R2, 2021R1, 2021R2 & 2022R1  
Last updated: May 2023

## Release Notes

### 05-05-2021 (Version - 1.001.0000)

#### Affected Versions:

- (20R1) CWCOLLMGT[20.117.0016][20R1.1.001.0000]
- (20R2 - 21R1) CWCOLLMGT[20.202.00431][20R2.1.001.0000]
- (20R2 - 21R1) CWCOLLMGTBIZ[20.202.00431][20R2.1.001.0000]

#### Notes:

- Plan calculation process won't generate any new activities if the last step executed for a given customer and plan is equal to the new calculated one.
  - Calculation of new activities will only occur when the new calculated step is lesser or greater than the last executed step for a given Customer and Plan.
- Created new screen called Customer Plan Execution Maintenance (CWCM2005)
  - This screen will hold the information about the last executed step for a given Customer/Plan
  - Records in this screen are inserted/updated by the Plan Execution process
  - Inserting or Deleting records is disabled to prevent any malfunction
  - Update is allowed only for the LastExecuted step in case a calculation reset is needed
  - It is highly recommended that access to this screen is limited to admin or consultant users who are configuring the system
  - Added new entry in sitemap for this screen under Profiles category

#### Reference Images:

### Customer Plan Execution Maintenance ☆



Plan	Customer	Last Executed Plan RefNbr	Last Executed Step
<a href="#">GOODCUSTOMER</a>	<a href="#">ABCSTUDIOS</a>	<a href="#">COL000040</a>	5
<a href="#">GOODCUSTOMER</a>	<a href="#">ABARTENDE</a>	<a href="#">COL000040</a>	5
<a href="#">GOODCUSTOMER</a>	<a href="#">BIBIMBAB</a>	<a href="#">COL000040</a>	5
<a href="#">GOODCUSTOMER</a>	<a href="#">BOULDERCR</a>	<a href="#">COL000040</a>	5
<a href="#">GOODCUSTOMER</a>	<a href="#">BRASSKEY</a>	<a href="#">COL000040</a>	5
<a href="#">GOODCUSTOMER</a>	<a href="#">CARIBBEAN</a>	<a href="#">COL000040</a>	5
<a href="#">GOODCUSTOMER</a>	<a href="#">ABCVENTURE</a>	<a href="#">COL000040</a>	5

*New Screen CWCM2005*

### 05-06-2021 (Version - 1.001.0001)

#### Affected Versions:

- (20R1) CWCOLLMGT[20.117.0016][20R1.1.001.0001]
- (20R2 - 21R1) CWCOLLMGT[20.202.00431][20R2.1.001.0001]
- (20R2 - 21R1) CWCOLLMGTBIZ[20.202.00431][20R2.1.001.0001]

#### Notes:

**BUGFIX.** Fixed issue error preventing Plan Calculation when at least one customer did not have anything to calculate.

## 05-12-2021 (Version - 1.002.0000)

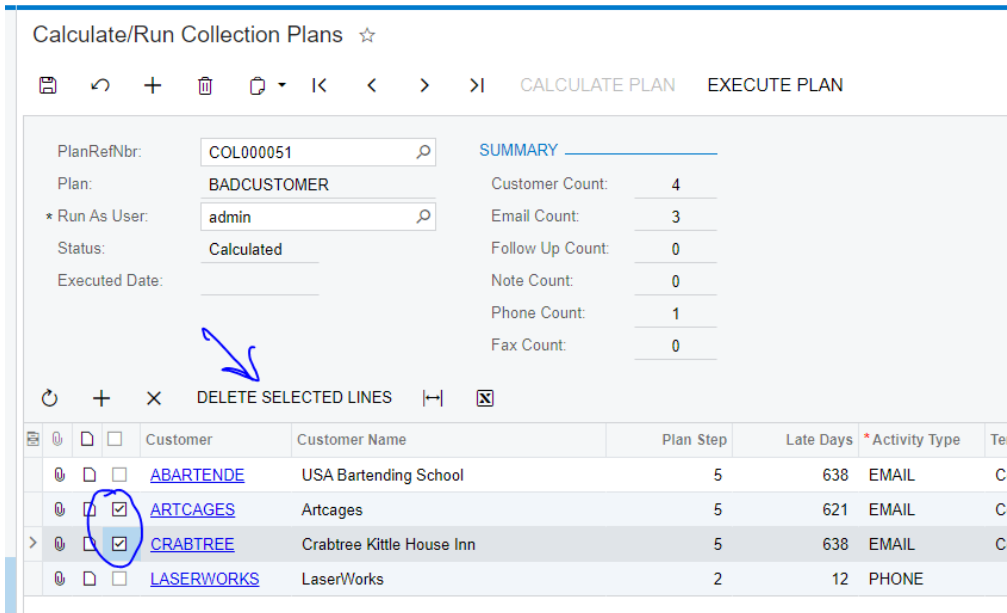
### Affected Versions:

- (20R1) CWCOLLMGT[20.117.0016][20R1.1.002.0000]
- (20R2 - 21R1) CWCOLLMGT[20.202.00431][20R2.1.002.0000]
- (20R2 - 21R1) CWCOLLMGTBIZ[20.202.00431][20R2.1.002.0000]

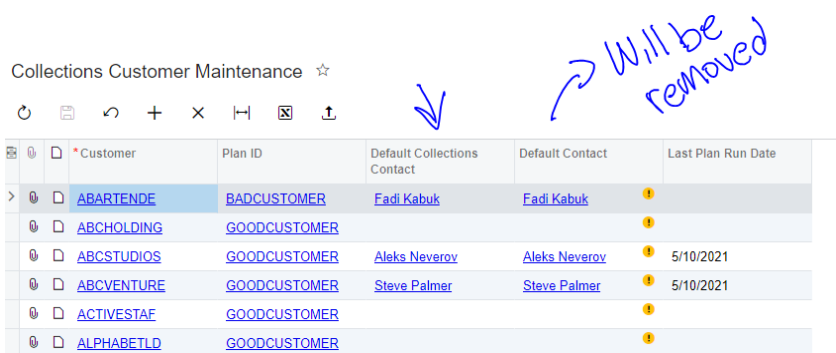
### Notes:

- **Feature:** Added ability to mass delete details in **Calculate/Run Collections Plans screen (CWCM2003)**. Added button to the grid toolbar to delete selected lines. *(see Image 1)*
- **Feature:** Added new field Default Collection Contact on **Collections Customer Maintenance screen (CWCM2000)** *(see Image 2)*. This field will list only collections contacts *(see Image 3)*. This field will be initialized with the current value of the Default Contact field also located in the **Collections Customer Maintenance screen (CWCM2000)**. Plan calculation is now using this new field for pulling the default Customer Contact.
- **Default Contact field field on Collections Customer Maintenance screen (CWCM2000) is now marked as obsolete and will be removed next 09/06/2021 . Please use the new field Default Collection Contact instead.**
- **Bugfix:** Last Plan Run Date field in **Collections Customer Maintenance screen (CWCM2000)** is now getting filled when a given customer/plan was executed.
- **Bugfix:** Plan calculation will now take the max step for a given customer/plan. This logic had to be implemented because there is no current validation on overlapping plan steps so one invoice could fall in multiple steps.
- Minor fixes on Collections Customer Maintenance screen
- General minor fixes and refactors.

### Reference Images:



(Image 1) Calculate/Run Collections Plans screen (CWCM2003)



(Image 2) Collections Customer Maintenance screen (CWCM2000)

Contacts

NOTES FILES NOTIFICATIONS CUSTOMIZ

SAVE & CLOSE [Icons] ACTIONS

Contact ID: Fadi Kabuk Business Account: ABARTENDE - USA Bartending Schor  
 Type: Contact Owner: Maxwell Baker  
 Active

DETAILS ACTIVITIES CRM INFO ATTRIBUTES RELATIONS LEADS OPPORTUNITIES CASES CAMPAIGNS MARKETING LISTS

**CONTACT**

First Name: Fadi  
 \* Last Name: Kabuk  
 Company Name: USA Bartending School  
 Job Title: Dean  
 Email: dean@bartending.con  
 Business 1: +1 (777) 532-9522  
 Business 2:   
 Home:   
 Business ...:   
 Web:

**ADDRESS**

Same as in Account  
 Address Line 1: 201 Lower Notch Rd  
 Address Line 2:   
 City: Little Falls  
 State: NJ - NEW JERSEY  
 Postal Code: 07424 VIEW ON MAP  
 Country: US - United States of America

**COLLECTIONS**

Is Collection Contact  
 Is Primary Collections Contact  
 Collections Conta...

**PERSONAL DATA PRIVACY**

Consented to the Processing of Personal Data  
 \* Date of Consent: 1/1/2018  
 Consent Expires:

(Image 3) Contacts screen (CR302000)

## 05-20-2021 (Version - 1.002.0001)

**Affected Versions:**

- (20R1) CWCOLLMGT[20.117.0016][20R1.1.002.0001]
- (20R2 - 21R1) CWCOLLMGT[20.202.00431][20R2.1.002.0001]
- (20R2 - 21R1) CWCOLLMGTBIZ[20.202.00431][20R2.1.002.0001]

**Notes:**

**Bugfix:** Fixed critical error making Commissions Preferences screen unusable for new installations.

## 06-09-2021 (version - 1.002.0002)

**Affected Versions:**

- (20R1) [CWCOLLMGT\[20.117.0016\]\[20R1.1.002.0002\]](#)
- (20R2 - 21R1) [CWCOLLMGT\[20.202.0043\]\[20R2.1.002.0002\]](#)
- (20R2 - 21R1) [EBIZ\) CWCOLLMGTBIZ\[20.202.0043\]\[20R2.1.002.0002\]](#)

**Jira ticket:** CWS-257, CWS-268

**Notes:**

- Minor fixes and refactors
- Removed Default Contact field from Collection Customer screen. Field is still in the database.

## 07-21-2021 (version - 1.003.0000)

### Affected Versions:

- (20R1) [CWCOLLMGT\[20.117.0016\]\[20R1.1.003.0000\]](#)
- (20R2 - 21R1) [CWCOLLMGT\[20.202.0043\]\[20R2.1.003.0000\]](#)
- (20R2 - 21R1 EBIZ) [CWCOLLMGT\[20.202.0043\]\[20R2.1.003.0000\]](#)

**Jira ticket:** CWS-326

### Notes:

- **Feature:** Updated Collections plan calculation logic to try to get first the default billing customer contact email if they don't have collection notification/recipients configured.
- **Bugfix:** fixed issue in customer collections recipients. Emails were getting blanked when refreshing the screen.

## 11-22-2021 (version - 1.003.0000 (21R2))

### Affected Versions:

- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.003.0000\]](#)

**Jira ticket:** CWS-421

### Notes:

- Made package compatible with 21R2

## 11-24-2021 (version - 1.004.0000)

### Affected Versions:

- (20R2 - 21R1) [CWCOLLMGT\[20.202.0043\]\[20R2.1.004.0000\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.004.0000\]](#)

**Jira ticket:** CWS-419, CWS-425

### Notes:

- **Bugfix.** Collector Customer Import Screen (CWCM2004) updated Default Contact field selector to display only collections contacts to avoid errors while running the Collector Customer Import Process(CWCM5002). Changed display name to "Default Collections Contact".
- **Bugfix.** Collections Plan Maintenance (CWCM2002) made step template field required if step is active and step type is "Email" to avoid errors during plan calculation.
- **Feature:** Added new screen Collector Reassign Process that allows copy/move customers from one collector to another (CWCM5004).

Collector Reassign Process ☆

* Origin Collector:	<input type="text"/>	Target Collector:	<input type="text"/>
Customer Class:	<input type="text"/>	<input type="checkbox"/> Remove Customers from Origin Collector	

<input type="checkbox"/>	<input type="checkbox"/>	Customer	Customer Name	Customer Class
<input type="checkbox"/>	<input type="checkbox"/>			

## 11-29-2021 (version - 1.005.0000)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.005.0000\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.005.0000\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.005.0000\]](#)

**Jira ticket:** CWS-430, CWS-420, CWS-426

### Notes:

- **Feature.** Added Aging 4 bucket option in the preferences screen. New bucket is now displayed in the Collections Management screen.
- **Feature.** Changed Dashboard widgets that were pointing to the DB AR Customer Summary GI to a new GI called Collections DB AR Customer Summary GI. This new GI drills down to the Collections Management screen instead of Customers when users click the CustomerID.
- **Feature:** Improved the layout and organization of Collections Management screen.
  - Divided content in 3 tabs
  - Added more customer fields
  - Added customer attributes as a grid
  - Added customer collectors as a grid

## 12-16-2021 (version - 1.005.0001)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.005.0001\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.005.0001\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.005.0001\]](#)

**Jira ticket:** CWS-439

### Notes:

- **Bugfix.** Fixed invoices not getting related to collections email activities.

## 12-20-2021 (version - 1.006.0000)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.006.0000\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.006.0000\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.006.0000\]](#)

**Jira ticket:** CWS-440, CWS-441

### Notes:

- **Feature.** Added DSO calculation to the Collection Management Screen (CWCM4001). Added 3 DSO configurable periods to the Collections Preferences Screen (CWCM1000)
- **Feature.** Added Aging bucket percentage calculation to the Collection Management Screen. (CWCM4001)

## 12-22-2021 (version - 1.006.0001)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.006.0001\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.006.0001\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.006.0001\]](#)



**Jira ticket:** CWS-443

**Notes:**

- **Bugfix.** Fixed misspelling in Collections Management (CWCM4001) documents tab.
- **Bugfix.** Fixed Customer selector in Collections Customer Maintenance screen (CWCM2000). Combined Customer/Vendor accounts were opening the Vendor screen instead of the Customer screen.
- **Bugfix.** Updated customization plugin to update default values for the new setup fields. These were causing issues in other screens if they are not updated.

12-29-2021 (version - 1.007.0000)

**Affected Versions:**

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.007.0000\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.007.0000\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.007.0000\]](#)

**Jira ticket:** CWS-443

**Notes:**

- **Feature.** Added a Collectors tab to the Customer Master screen. The tab contains a grid that displays the customer collectors and their default plan.

02-01-2022 (version - 1.007.0001)

**Affected Versions:**

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.007.0001\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.007.0001\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.007.0001\]](#)

**Jira ticket:** CWS-460

**Notes:**

- **Bugfix.** Fixed issue with Customer ID field in the Collections Customer Maintenance screen that prevents importing records using a file.

02-14-2022 (version - 1.008.0000)

**Affected Versions:**

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.008.0000\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.008.0000\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.008.0000\]](#)

**Jira ticket:** CWS-462

**Notes:**

- **New menu entries for new screens (Starred)**

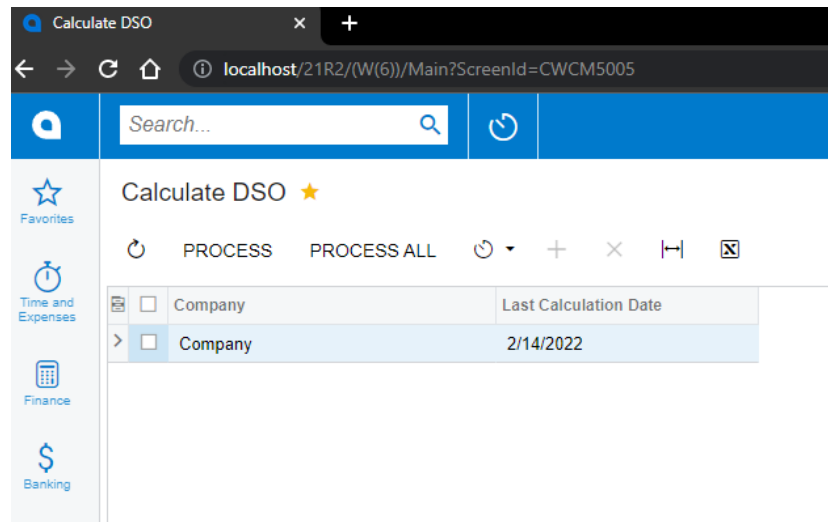
## Collections Management



Collections Activities List	Collections Mgmt Form	Collector Invoices	Schedule Plan Calculation	Schedule Plan Execution
<b>Activities</b> Collections Activity Maintenance Collections Activity List Collections Management	<b>Profiles</b> Collections Customer Maintenance Collector Maintenance Collections Plan Maintenance Calculate/Run Collection Plans Collector Customer Import Customer Plan Execution Mainte... Notification Templates	<b>Processes</b> Schedule Plan Calculation Close Activities Collector Customer Import Process Schedule Plan Execution Collector Reassign Process ★ Calculate DSO	<b>Inquiries</b> Customer Summary Customer Details Customer Performance Details Customer Performance Collector Invoices Collection Activities Inquiry Customer Collection Plan List ★ Company DSO Calculation History ★ Branch DSO Calculation History	<b>Reports</b> Customer Summary Collection Activity History  <b>Preferences</b> Collection Preferences  <b>Dashboards</b> Collections

- **New DSO calculation screen.**

Here the user can manually run or schedule a Company level DSO calculation. The screen only lists the current company where the user is logged in and it shows when the last calculation was performed. Executing this process will calculate the DSO for the entire company AR and also by Branch. Company level DSO can be quickly observed in the new Dashboard tiles or in the new Company DSO Calculation History Screen. Branch level DSO can be observed in the new Branch DSO Calculation History Screen



Note: to automatically calculate the DSO you could set up a schedule run using the Acumatica out the box functionality

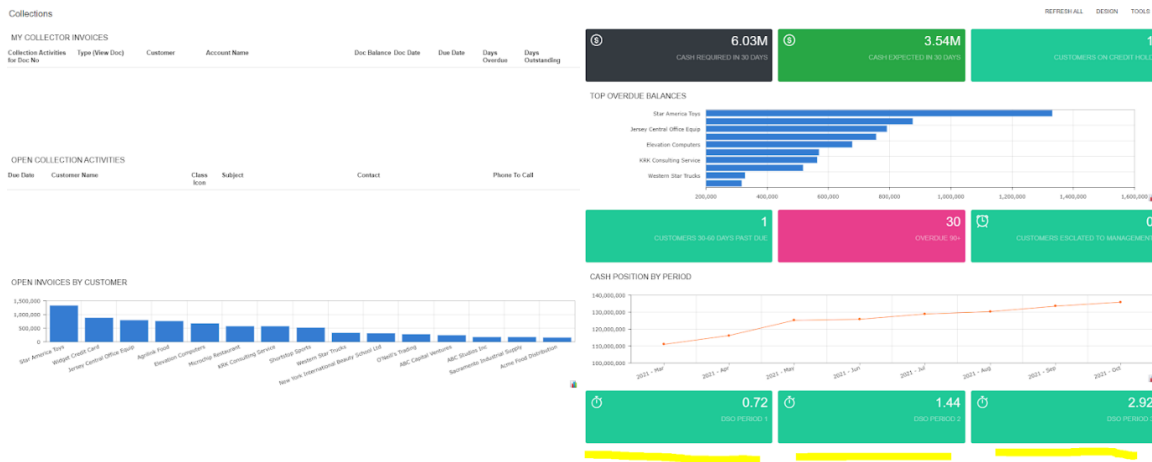
- **New Company DSO Calculation History Screen GI.** Lists all the calculations and results that have been performed using the Calculate DSO screen process screen. It will list first the latest calculation.

Calculation Date	DSO Period 1	DSO Period 2	DSO Period 3	Is The Latest Calculation
2/14/2022	0.72	1.44	2.92	<input checked="" type="checkbox"/>

- **New Branch DSO Calculation History GI.** Lists all the calculations and results that have been performed using the Calculate DSO screen process screen. It will list first the latest calculation.

Calculation Date	Branch	DSO Period 1	DSO Period 2	DSO Period 3	Is The Latest Calculation
2/14/2022	SERVWEST	0.00	0.00	0.00	<input checked="" type="checkbox"/>
2/14/2022	CAPITAL	0.00	0.00	0.00	<input checked="" type="checkbox"/>
2/14/2022	SERVEAST	0.00	0.00	0.00	<input checked="" type="checkbox"/>
2/14/2022	PRODRETAIL	0.00	0.00	0.00	<input checked="" type="checkbox"/>
2/14/2022	PRODWHOLE	0.72	1.44	2.92	<input checked="" type="checkbox"/>

- **New Dashboard Tiles.** One for each period. This uses the Company DSO Calculation History GI to get the values filtering by the latest calculation so you must run the Calculate DSO process periodically to always have the latest values.



## 02-21-2022 (version - 1.008.0001)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.008.0001\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.008.0001\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.008.0001\]](#)

**Jira ticket:** CWS-463

### Notes:

- Added licensing check to Calculate DSO, Scheduling Plan Calculation and Scheduling Plan Execution screens

## 02-23-2022 (version - 1.008.0002)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.008.0002\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.008.0002\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.008.0002\]](#)

**Jira ticket:** CWS-467

### Notes:

- Fixed misspelled in the customization plugin name
- Removed obsolete DefaultContactID from Collections Customer Maintenance screen. This was preventing automating the screen.

## 03-03-2022 (version - 1.008.0003)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.008.0003\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.008.0003\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.008.0003\]](#)

**Jira ticket:** CWS-485

### Notes:

- **Bugfix.** Customer pop-up note not displaying when accessing the Collections Management screen from the GI

## 05-13-2022 (version - 1.008.0004)

### Affected Versions:

- (20R2) [CWCOLLMGT\[20.202.0043\]\[20R2.1.008.0004\]](#)
- (21R1) [CWCOLLMGT\[21.117.0037\]\[21R1.1.008.0004\]](#)
- (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.008.0004\]](#)
- EBIZ (20R2)(21R1) [CWCOLLMGT\[20.202.00431\]\[20R2.1.008.0004\]](#)
- EBIZ (21R2) [CWCOLLMGT\[21.202.0054\]\[21R2.1.008.0004\]](#)

**Jira tickets:** CWS-508, CWS-514

### Know issues and solutions:

- If you are upgrading from an older collections version and you encounter the following error message while publishing the customization: *“Site Map node with Screen ID = ‘CWCMGI06’ already exists in the system. Please change its Screen ID before publishing the customization. Entity: GenericInquiryScreen (Name = ‘CWCM-DB-ARCustSummary’).”* go to the Generic Inquiry Screen (SM208000) search the CWCM-DB=ARCustSummary inquiry and delete it. Try to publish again.

### Notes:

- **Bugfix.** Recreated the CWCM-DB=ARCustSummary inquiry because the previous version was causing conflicts with other GIs. Updated the dashboard to use the new GI.
- **Feature:** if the Commission Plan step is of email type and has a notification template associated, If the notification template has an email from value this will be used when creating the email instead of using the logged user email. If the notification template is empty or the “email from” field of the notification is empty then the system will use the logged user email.

## 06-10-2022 (version - 1.008.0005)

### Affected Versions:

- 20R2
- 21R1
- 21R2/22R1
- EBIZ 20R2/21R1
- EBIZ 21R2/22R1

**Jira tickets:** CWS-538

### Know issues and solutions:

- If you are upgrading from an older collections version and you encounter the following error message while publishing the customization: *“Site Map node with Screen ID = ‘CWCMGI06’ already exists in the system. Please change its Screen ID before publishing the customization. Entity: GenericInquiryScreen (Name = ‘CWCM-DB-ARCustSummary’).”* go to the Generic Inquiry Screen (SM208000) search the CWCM-DB=ARCustSummary inquiry and delete it. Try to publish again.

### Notes:

- **Bugfix.** Fixed plan not calculating after last step if the plan setting is on “repeat on last step”

## 06-15-2022 (version - 1.008.0006)

### Affected Versions:

- [20R2](#)
- [21R1](#)
- [21R2/22R1](#)
- [EBIZ 20R2/21R1](#)
- [EBIZ 21R2/22R1](#)

**Jira tickets:** CWS-541, CWS-542

### Know issues and solutions:

- If you are upgrading from an older collections version and you encounter the following error message while publishing the customization: *“Site Map node with Screen ID = ‘CWCMGI06’ already exists in the system. Please change its Screen ID before publishing the customization. Entity: GenericInquiryScreen (Name = ‘CWCM-DB-ARCustSummary’).”* go to the Generic Inquiry Screen (SM208000) search the CWCM-DB=ARCustSummary inquiry and delete it. Try to publish again.

### Notes:

- **Bugfix.** Updated empty ScreenID on some site map nodes
- **Bugfix.** For 21R1 and later updated broken navigation links of some custom GIs

## 07-19-2022 (version - 1.008.0007)

### Affected Versions:

- [21R1](#)
- [21R2/22R1](#)

**Jira tickets:** CWS-554

### Know issues and solutions:

- If you are upgrading from an older collections version and you encounter the following error message while publishing the customization: *“Site Map node with Screen ID = ‘CWCMGI06’ already exists in the system. Please change its Screen ID before publishing the customization. Entity: GenericInquiryScreen (Name = ‘CWCM-DB-ARCustSummary’).”* go to the Generic Inquiry Screen (SM208000) search the CWCM-DB=ARCustSummary inquiry and delete it. Try to publish again.

### Notes:

- **Improvements**
  - Added customer Name column to Collections Activity List and Collections Customer Maintenance Screens.
  - Added logic to copy attachments from the Collections Email Activity to the Acumatica email when clicking the SEND button.
  - Added Collector Field to the Collection Activity List Screen. If the activity customer has multiple collectors, the system will display the first collector assigned to the customer (earliest creation date).

- **Fixes**

- Updated collections plan calculation to only evaluate invoices with status = open
  - There were cases with the previous versions that the system was taking invoices considered “open” (like balanced) but not strictly with status equal to open to evaluate what step of the plan should be selected for the given customer.
- Moved EBIZ addons into a new customization
  - Now for clients that want to use the EBIZ collections customization they will need to publish the new customization alongside the respective latest collections version. Follow this link for more info [Collections Ebiz Charge Addon Release Notes](#)

## 07-20-2022 (version - 1.009.0000)

### Affected Versions:

- [21R1](#)
- [21R2/22R1](#)

### Jira tickets: CWS-552

#### Notes:

- Updated default sort order (to Start Date descending) of the activities in the following screens:
  - Collections Activity list (CWCM4000)
  - Collections Activity Inquiry (CWCMGI02)
  - Collections Management (CWCM4001)
- Added new calculated field "**Average Days To Pay**" to the Collections Management screen (CWCM4001)
  - Formula: (Payment Date – Invoice Date)/Total number of close invoices of the selected customer
- **Major update on the Customer Documents grid on Collections Management screen (CWCM4001)**
  - Now grid will display only **OPEN Invoices, Payments, and Prepayments**
  - Only Invoices are available for selecting to create and link to new activities using the collections activities grid actions.

## 07-27-2022 (version - 1.009.0001)

### Affected Versions:

- [21R1](#)
- [21R2/22R1](#)

### Jira tickets: CWS-557

#### Know issues and solutions:

- If you are upgrading from an older collections version and you encounter the following error message while publishing the customization: *“Site Map node with Screen ID = 'CWCMGI06' already exists in the system. Please change its Screen ID before publishing the customization. Entity: GenericInquiryScreen (Name = 'CWCM-DB=ARCustSummary').”* go to the Generic Inquiry Screen (SM208000) search the CWCM-DB=ARCustSummary inquiry and delete it. Try to publish again.

**Notes:**

- Added Open Credit memos views to the Collections Notification Helper BLC. This allows the user to add Open Credit Memos data to a Notification Template while using the Collections Notification Helper on the Screen field.

**08-24-2022 (version - 1.009.0004)****Affected Versions:**

- 21R1
- 21R2/22R1

**Jira tickets:** CWS-574**Know issues and solutions:**

- If you are upgrading from an older collections version and you encounter the following error message while publishing the customization: *"Site Map node with Screen ID = 'CWCMGI06' already exists in the system. Please change its Screen ID before publishing the customization. Entity: GenericInquiryScreen (Name = 'CWCM-DB-ARCustSummary')." go to the Generic Inquiry Screen (SM208000) search the CWCM-DB=ARCustSummary inquiry and delete it. Try to publish again.*

**Notes:**

- Fixed pagination on Activity List and Close Activities Screens to improve performance.

**10-25-2022 (version - 1.009.0006)****Affected Versions:**

- 21R1
- 21R2/22R1

**Notes:**

- Added a new grid below the Customer Documents grid that will display the invoices related to the selected customer payment

**05-15-2023 CR-CM23008 (version - 1.009.0007)****Affected Versions:**

- 21R2

**Notes:**

- Resolve issue with looping messagebox when attempting to change customer status to "Inactive".